

KEITH BRUNO

12110 Windermere Crossing Circle • Winter Garden • Florida • 34787
855 387-4646 • kbruno34787@gmail.com • www.keithbruno.com

Qualifications

Highly motivated Information Technology Professional with more than 30 years of progressive accomplishments in the industry. Possess the ability to work well with others and under pressure, able to meet tight deadlines and have excellent knowledge of computer technology, networking and software. Also have the capability to quickly learn and utilize new skills. Self-starter, exhibiting high work ethic, dedication, integrity and competence. Personable problem-solver, able to meet challenges and provide solutions in a timely manner.

Technical Skills

Windows/Mac OS • Exchange Server • SQL Server • IIS • VB/ASP.net • MS Office • HTML/CSS • AJAX • Scripting/Python • Firewall/Routers/Switches • Network Diagnostics • Wireless Networks • Network Printers • NAS • Visual Studio • Microcontrollers • Access Control Systems • Video Surveillance Systems

Professional Experience

Central Florida Telecom, LLC – Ocoee, Florida • 2010 – Present

Senior Network Engineer/Operations Manager

- Oversee how the company provides goods and/or services
- Ensure that the organization runs as smoothly and efficiently as possible and that we are able to provide the goods and services that our customers need to take the maximum advantage of their communications systems
- Maintain corporate and customer networks and servers
- Provide PC hardware/software support for company and customer computers
- Manage Exchange server/spam filtering for corporate and customer users
- Assist sales department with special programs
- Manage company and customer web sites, e-mail and backup services
- Design, install and manage both wired and wireless networks for customers
- Troubleshoot VoIP and network communications issues

Stetson University – Celebration, Florida • 2001 – 2012

Technology Coordinator/Trainer

- Develop, and teach Microsoft, A+, Net+ certification classes as well as programming classes
- Managed large Windows Active Directory network as well as Group Policies
- Managed Exchange Server architecture
- Provided support for professors, students, faculty and staff on all matters IT related
- Made budget recommendations to vice president of the Celebration campus
- Supervised other IT employees and interns
- Managed firewalls and routers for campus and tenants
- Assisted students in configuration of personal computers

Wayne Automatic Fire Sprinklers – Ocoee, Florida • 2005 - 2009

Network Administrator

- Primary support for several departments in the corporate office as well as sole support for Tampa and Fort Myers branch offices
- Supported several hundred person Active Directory Windows network. Designed and implemented Active Directory sites for a more efficient replication architecture
- Managed DHCP/DNS/WINS for corporate network
- Implemented and managed group policies to control user desktop PCs
- Was in charge of backup services and ensured that all critical data was backup offsite on a daily basis
- Maintained Asterisk-based VoIP phone system
- Managed several Exchange servers for corporate customers
- Was lead on Toshiba Toughbook distribution to field inspectors to help streamline inspection process

Slew the Odds, Inc. – Orlando, Florida • 2001 - 2013

Programmer

- Created custom horse race handicapping software for commercial pay-for-access website
- Automated process of creating, uploading and formatting HTML/PDF documents for customer access
- Provided hardware/software support for staff
- Assisted in web site design and implementation

Education

Bachelor's Degree • Business Administration • Stetson University – Celebration, Florida

Associate's Degree • Network Administration • Herzing College – Winter Park, Florida

Certifications/Licenses

A+ • Net+ • Inet+ • CTT • MCP • MCT • MCSE • CNE • MCNE • ECNE • CNI • FCC Technician Class Radio Operators License • FAA Private Airplane Single Engine Land • FAA Commercial Helicopter • FAA Helicopter Instructor • USUA Ultralight Pilot

Relocation Considerations

I am willing to relocate to the southwest region of the US for the right opportunity. I will consider offers for permanent positions in Phoenix Arizona, Las Vegas Nevada or Dallas Texas.